

NOTICE AND AGENDA OF MEETING OF THE MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Maricopa County Workforce Development Board and to the general public that the Maricopa County Workforce Development Board will hold a meeting open to the public on:

Thursday, March 18, 2021 – 9:30 a.m.

GoToMeeting: <https://www.gotomeet.me/MaricopaCountyWDB>

Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701

The Maricopa County Workforce Development Board may vote to go into executive session, which will not be open to the public, to discuss certain matters including, for the purpose of obtaining legal advice from the Board's attorney on any matter listed on the agenda pursuant A.R.S. 38-431.03(A)(3).

The Agenda for the special meeting is as follows:

****Indicates materials attached, please review/read prior to meeting.***

1. Call to order.

2. Roll Call.

3. Welcome and Opening Remarks.

4. Workforce Impact Statement.*

5. Consent Agenda.

For Possible Action.

The board will consider and vote on the items on the consent agenda. Consent agenda is established to efficiently dispense the business of the MCWDB. These items will not be discussed unless a Member of the Board asks to remove the item from the consent agenda.

- Meeting Minutes: February 18, 2021*
 - Monthly Fiscal Report*
-

6. Chairman Report.

Interim Chairman, Matt McGuire will provide the Board a summary of events in and related to the MCWDB since the last meeting, including on:

- Status Update of 2020 Re-Certification
 - Local Plan Approval Timeline
 - Board Chair Election
-

7. Executive Director Report.

Executive Director, Steve Clark will provide the Board a summary of events in and related to the MCWDB since the last meeting, including on:

- Collaboration projects
 - 2021 One Stop Operator
-

8. Fiscal Report.*

The Workforce Development Board Fiscal Agent will provide the Board with a fiscal update since the last meeting.

PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body." Note: Agenda items may be taken out of order

"Equal Opportunity Employer/Program." "Auxiliary aids and services are available upon request to individuals with disabilities." A sign language interpreter, alternative format materials, or infrared assistive listening devices will be made available within 72 hours' notice. Additional reasonable accommodations will be made available to the extent possible within the time frame of the request. Arizona@Work: Maricopa County products and services are made available through federal funding provided by the Workforce Innovation and Opportunity Act (WIOA); serving Employers by aiding job seekers, adults, dislocated workers and youth.

9. Workforce Development Division 2nd Quarter Performance Data Presentation.*

The Workforce Development Division will provide the Board with a presentation on 2nd quarter performance.

10. Committee Reports.

The Chair of each MCWDB committee will provide the Board a summary of events in and related to the activity of their respective committee since the last meeting.

- Youth Committee
-

11. Call to the Public.

12. Adjourn.

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Youth Success Story – Preston February 2021

Preston was referred to ARIZONA@WORK by All American Barber Academy. He came to us as a low-income youth needing additional assistance to complete an educational program or to secure and hold employment. Shortly after enrolling in the Youth Program, his mother requested he work full-time to help support their household. This meant that he would have to put his training goals on hold. Fortunately, just one month later, his mother was able to make other arrangements and he enrolled in barber school.

While working at a car dealership, Preston happened to mention that he needed a haircut. One of the mechanics who worked there told him he was also a licensed barber and offered to cut his hair. Preston has extremely curly hair which isn't easy to cut. He said the mechanic did the most incredible job on his hair and it was then that he realized barbering was really an art and he wanted to be a part of it, which led him to ARIZONA@WORK.

In addition to receiving funding for Occupational Skills Training, Preston was enrolled in a 400-hour paid Work Experience which worked around his school schedule and provided some much-needed work experience and income. He said he couldn't have managed without the gas card assistance as it was a 40-minute drive one way from his home to school. And as he neared completion of his program, ARIZONA@WORK provided him with professional shoes and paid his Barber State Board Exam fees.

Preston earned his barber school certificate of completion and passed the State Board Exam on January 5, 2021. Through networking with his teachers, he applied for some job openings and was quickly hired on January 15, 2021.

In addition to working full time as a barber, Preston recently started attending a Business Program at Glendale Community College with the goal of completing coursework in Business to prepare him to open a business of mobile barbershops down the road. He is currently working on an Entrepreneurial project to win a scholarship prize of \$2500 for his idea of a mobile barbershop. He will be making his video presentation for the competition from an old van that he is adding a barber chair to and adding advertising to the outside of the van to lead to a more powerful presentation. If he wins the local competition, he will advance to the next level where the prize is \$25,000, which he will invest into his first mobile barbershop.

When asked what he would like other youth who might be interested in receiving services from ARIZONA@WORK to know, he said he would like other youth to know not to be embarrassed about their financial or living situation. He stated that if they or their family cannot afford to help them go to school, there are people out there who care and want to help you be successful.



"I passed Mrs. Dang!!!"

(Left to right: Mark from All American Barber Academy, Preston, and his brother Eddie)

MINUTES OF PUBLIC MEETING OF THE MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD

Thursday, February 18, 2021 – 9:30 a.m.

GoToMeeting: <https://www.gotomeet.me/MaricopaCountyWDB>
Phone: +1 (872) 240-3212; Access Code/Meeting ID: 167-097-701

Members Present: Bonnie Schirato, Brent Downs, Christine Colon, Christopher Tafoya, Collin Stewart, Elizabeth E. Cole, Erik Cole, Gregg Ghelfi, Loren Granger, Marcia Veidmark, Mark Wagner, Matt McGuire, Shawn Hutchinson, Tina Drews (**Note: All members present attended via GoTo meeting**)

Members Absent: Stan Chavira, Vanessa Andersen

Call to Order.

Interim Chairman, Matt McGuire, called the meeting to order at 9:30 a.m., and requested roll call.

Roll Call.

Board Liaison, Nancy Avina took roll. Quorum was present.

Welcome and Opening Remarks.

Interim Chairman McGuire provided brief welcoming remarks, open meeting reminders and reviewed the board's vision, values and goals.

Workforce Impact Statement.*

Interim Chairman McGuire read a workforce impact statement on a gentleman named Nelson, who participated in the ARIZONA@WORK Adult program and completed their Class A CDL training program successfully.

In addition, two (2) YouTube video articles were shared on the ARIZONA@WORK free virtual employment academy and the success story of Leigh Dillman, who also participated in the program. Chairman McGuire expressed his gratitude on the great work being done. Brief discussion held on whether the center have seen more traffic after the airing of those videos.

Consent Agenda.

Interim Chairman McGuire asked for a motion to approve consent agenda items. Christopher Tafoya made a motion; Gregg Ghelfi seconded the motion. Roll call vote held:

In favor: Bonnie Schirato, Brent Downs, Christine Colon, Christopher Tafoya, Collin Stewart, Elizabeth E. Cole, Erik Cole, Gregg Ghelfi, Loren Granger, Marcia Veidmark, Mark Wagner, Matt McGuire, Shawn Hutchinson, Tina Drews.

Opposed: None

Abstained: None

Motion carried.

Chairman Report.

Interim Chairman McGuire, began by recognizing Executive Director, Steve Clark for his work as he started in his role.

Status of 2018 and 2020 Re-Certification – Interim Chairman McGuire provided a brief status update on the 2018 re-certification and informed of the conditional approval by the WAC Performance Excellence committee. The 2020 re-certification packet, which includes the local plan has been extended into the spring and is still awaiting DES feedback; once feedback is received it will be brought forth to the board for hopeful approval.

Executive Director Report.

Executive Director, Steve Clark began by sharing brief remarks on the success stories shared and the uplifting impact of those.

Personnel - Executive Director, Steve Clark formally introduced Nancy Avina in her new role of Management Analyst and shared various remarks on her current dual role and work ethic. Mr. Clark informed on current

recruitment efforts to fill the Board Liaison role, as well as the second Management Analyst position in late spring/early summer. Mr. Clark further informed on Workforce Development Division Assistant Director, Tom Colombo's departure and acceptance of new position with DES.

COP collaboration projects – Executive Director, Steve Clark shared an update on collaboration efforts/initiatives with the City of Phoenix including, working together and looking at initiatives toward the educational aspect in bridging connection gaps between school and careers. Plan is to create a plan in the next 5 months. A second initiative discussed in working together with the City of Phoenix is in marketing of services provided and marketing approach, including on the technology front and website design. Mr. Clark also brought forth the idea of the sharing of board members for consideration. Interim Chairman McGuire shared brief remarks regarding joining the City of Phoenix board and asked interested board members to reach out to WDB staff or Chairman McGuire. Mr. Clark informed further collaboration efforts with other partners would be shared in the future.

Brief discussion was held on the importance of collaboration efforts and regionalism, especially for other title programs (Title II). Comments were also added regarding not losing the perspective of Adult Education providers on high school equivalency. Mr. Clark acknowledged discussion comments, importance of including all groups and briefly informed of future topics that will be brought forth, such as labor market outlooks.

Greater Phoenix Chamber of Commerce (Build Your Future) involvement – Executive Director, Steve Clark informed of invitation to meet and greet with build your future and shared information on best practices of build your future. He further informed on plan to be involved with build your future initiatives.

Brief comments were expressed by board members on looking forward to partnering and outcomes as well as, ensuring all opportunities are being explained and promoted. Mr. Clark acknowledged discussion comments and added comments on sharing information on other relationships in hopes of educating the client. Mr. Clark further shared of goal of educating the board at every meeting. Further comments were added by board members on transitioning of careers and identifying skillsets and a DES program that identifies UI participants exhausting benefits to get them into the workforce system – the program will be launched March 1st.

2021 One Stop Operator – Executive Director, Steve Clark asked Management Analyst, Nancy Avina to share an update on the One Stop Operator. Ms. Avina shared information on current OSO contract expiring on June 30, 2021 and the need to re-procure, she briefly reviewed the basic function of the OSO, and discussed the two (2) avenues being pursued including using City of Phoenix RFP and creating our own contract with the selected proposer and option two (2) working with our own Office of Procurement office to develop a scope of work. The hope is to provide the board with a formal recommendation at the next board meeting on how to move forward.

One Stop Operator Report and Update. *

One Stop Operator Representative, Gretchen Carraway presented an overview on performance accountability and reporting. She briefly reviewed the last meeting recommendations and focused on performance reporting and accountability. She reviewed the performance accountability dashboard. She covered and reviewed WIOA programs primary indicators and performance goals, as well as explained target levels of performance and reporting timelines. The OSO asked that the board consider developing a performance reporting workgroup that would be facilitated by the OSO, to tackle requirements. Clarification was asked around the requested workgroup; WDB staff will be doing research on the committee idea and next steps. Discussion held on performance measures/KPI's.

Interim Chairman McGuire asked WDB staff to ensure link and presentation is sent to board members.

Committee Reports.

Youth Committee – Youth Committee Chair, Elizabeth E. Cole provided an update on the content of January youth committee meeting, including the new committee schedule, reading a youth impact story and committee member introductions to Executive Director, Steve Clark. Ms. Cole shared thoughts on youth influencers, as well as sharing of national accolades around apprenticeships. Further, Ms. Cole shared information on expanding conversations on funds (75%) needed to be expended on out-of-school youth.

Ms. Cole shared on current work being done for the next youth committee agenda including adding the topic of CTE's to the meeting agenda.

Call to the Public.

Chairman McGuire made a call for public comment.

Workforce Development Division Assistant Director, Tom Colombo shared on Apprenticeship success in Maricopa County and informed on US DOL work-based learning state practices webinar through Workforce GPS on March 16th at Noon; and Deb Furlong will be sharing on method and style of apprenticeships in Maricopa County.

Adjourn.

Chairman McGuire adjourned the MCWDB meeting at 10:53 a.m.

**For additional information, contact MCWDB staff at: MCWDB@maricopa.gov*

WIOA Program Allocations by County Fiscal Year

PY19/FY20 04/01/2019-06/30/2021					PY20/FY21 04/01/2020-06/30/2022														
County FY2020					County FY2021					County FY2021					County FY2022				
Year 1 Funding Program	Allocation	YTD FY20 AS OF 06/30/2020	Balance Remaining	% Spent YTD	Year 2 Funding Program	Allocation	YTD FY21 AS OF 02/28/2021	Balance Remaining	% Spent YTD	Year 1 Funding Program	Allocation	YTD FY21 AS OF 02/28/2021	Balance Remaining	% Spent YTD	Year 2 Funding Program	Allocation	Balance Remaining	% Spent YTD	
WDFYADADMN	373,472	-	373,472	0%	WDFYADADMN	373,472	373,472	(0)	100%	WDFYADADMN	238,403	-	238,403	0%	WDFYADADMN	238,403		238,403	0%
WDPYADADMN	70,055	-	70,055	0%	WDPYADADMN	70,055	70,055	-	100%	WDPYADADMN	47,776	-	47,776	0%	WDPYADADMN	47,776		47,776	0%
WDFYDWADMN	544,410	-	544,410	0%	WDFYDWADMN	544,410	281,964	262,446	52%	WDFYDWADMN	295,878	-	295,878	0%	WDFYDWADMN	295,878		295,878	0%
WDFYDWADLT	-	-	-	0%	WDFYDWADLT	3,625,771	2,331,764	1,294,007	64%		-	-	-	0%		-		-	0%
WDPYDWADMN	114,407	-	114,407	0%	WDPYDWADMN	114,407	-	114,407	0%	WDPYDWADMN	66,101	-	66,101	0%	WDPYDWADMN	66,101		66,101	0%
WDPYTHADM	486,129	234,468	251,661	48%	WDPYTHADM	251,661	251,661	(0)	100%	WDPYTHADM	320,787	-	320,787	0%	WDPYTHADM	320,787		320,787	0%
WDFYADULT	3,361,247	637,738	2,723,509	19%	WDFYADULT	2,723,509	2,613,360	110,150	96%	WDFYADULT	2,145,628	-	2,145,628	0%	WDFYADULT	2,145,628		2,145,628	0%
WDPYADULT	630,498	-	630,498	0%	WDPYADULT	630,498	618,657	11,841	98%	WDPYADULT	429,982	-	429,982	0%	WDPYADULT	429,982		429,982	0%
WDFYDISWRK	4,899,690	25,374	4,874,316	1%	WDFYDISWRK	1,248,545	713,248	535,296	57%	WDFYDISWRK	2,662,901	-	2,662,901	0%	WDFYDISWRK	2,662,901		2,662,901	0%
WDPYDISWRK	1,029,662	-	1,029,662	0%	22WDPYDWAD	1,029,662	-	1,029,662	0%	WDPYDISWRK	594,908	-	594,908	0%	WDPYDISWRK	594,908		594,908	0%
WDFYRPDRSP	650,917	12,879	638,038	2%	WDFYRPDRSP	638,038	619,182	18,856	97%	WDFYRPDRSP	-	-	-	0%	WDFYRPDRSP	-		-	0%
WDPYRPDRSP	137,288	-	137,288	0%	WDPYRPDRSP	137,288	31,373	105,915	23%	WDPYRPDRSP	-	-	-	0%	WDPYRPDRSP	-		-	0%
WDPYTHPRO	4,375,160	1,047,861	3,327,299	24%	WDPYTHPRO	3,327,299	2,656,634	670,666	80%	WDPYTHPRO	2,887,081	6,354	2,880,726	0%	WDPYTHPRO	2,880,726		2,880,726	0%
Total	16,672,935	1,958,320	14,714,615	12%	Total	14,714,615	10,561,369	4,153,246	72%	Total	9,689,444	6,354	9,683,089	0%	Total	9,683,089	-	9,683,089	0%



**WORKFORCE DEVELOPMENT BOARD
BUDGET FY 2021
YTD February 2021
UNIT 2250**

	202101	202102	202103	202104	202105	202106	202107	202108	202109	202110	202111	202112	YTD EXPENDED	FORECAST	BALANCE	YTD % EXPENDED	
WDB-FY21	BUDGET	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YTD EXPENDED	FORECAST	BALANCE	YTD % EXPENDED
TOTAL COSTS	633,169	18,897	17,341	44,329	57,793	71,254	80,293	16,316	27,908	33,243	27,016	56,347	79,597	334,132	529,767	101,702	53%
Fund - 222	BUDGET	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	YTD EXPENDED	FORECAST	BALANCE	YTD % EXPENDED
PERSONNEL																	
REGULAR SALARIES	213,075	11,150	11,150	27,657	15,601	23,387	15,032	8,654	-	11,712	15,712	31,428	20,952	112,632	192,436	20,639	53%
TOTAL PERSONNEL	213,075	11,150	11,150	27,657	15,601	23,387	15,032	8,654	-	11,712	15,712	31,428	20,952	112,632	192,436	20,639	53%
FRINGE BENEFITS																	
TAXES	16,300	779	779	2,042	1,194	1,795	1,151	672	-	896	1,202	2,404	1,603	8,413	14,518	1,782	52%
RETIREMENT	25,803	1,363	1,363	1,401	1,675	2,510	1,617	884	-	1,431	1,920	3,841	2,560	10,811	20,563	5,240	42%
MEDICAL	36,024	2,128	2,128	2,128	2,128	2,128	2,128	532	-	2,128	3,192	4,256	4,256	13,300	27,132	8,892	37%
UNEMPLOYMENT & WORKERS' COMP	641	53	53	53	53	53	53	53	53	53	53	53	53	427	641	0	67%
TUITION REIMBURSEMENT	5,200	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5,200	0%
TOTAL FRINGE BENEFITS	83,968	4,323	4,323	5,624	5,050	6,486	4,949	2,141	53	4,509	6,367	10,554	8,473	32,951	62,854	21,114	39%
INDIRECT COSTS																	
INDIRECT COSTS	64,789	3,423	1,724	9,088	5,551	5,689	4,436	3,553	-	7,154	4,902	9,320	6,532	33,464	61,372	3,417	52%
TOTAL INDIRECT COSTS	64,789	3,423	1,724	9,088	5,551	5,689	4,436	3,553	-	7,154	4,902	9,320	6,532	33,464	61,372	3,417	52%
TRAVEL & TRAINING																	
TRAVEL	24,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	24,000	0%
TOTAL TRAVEL & TRAINING	24,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	24,000	0%
SUPPLIES																	
OFFICE SUPPLIES	2,300	-	-	-	-	-	-	1,911	3,125	-	-	5,000	-	5,036	10,036	(7,736)	219%
FOOD SUPPLIES	1,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,000	0%
POSTAGE	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%
TOTAL SUPPLIES	3,300	-	-	-	-	-	-	1,911	3,125	-	-	5,000	-	5,036	10,036	(6,736)	153%
CONTRACTUAL																	
ONE STOP OPERATOR	200,000	-	-	-	31,591	35,541	54,842	-	24,598	9,833	-	-	43,595	146,572	200,000	0	73%
WIOA NETWORK SERVICES	8,587	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8,587	0%
STRATEGIC PLANNING Management Analyst Contractual	33,750	-	-	-	-	-	-	-	-	-	-	-	-	-	-	33,750	0%
TOTAL CONTRACTUAL	242,337	-	-	-	31,591	35,541	54,842	-	24,598	9,833	-	-	43,595	146,572	200,000	42,337	60%
OPERATING SERVICES																	
ASSOCIATION/MEMBERSHIPS	-	-	144	1,925	-	-	1,000	-	-	-	-	-	-	3,069	3,069	(3,069)	0%
Position Advertisements	-	-	-	-	-	150	-	-	-	-	-	-	-	150	-	-	0%
PRINTING (COPIER)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0%
PARKING STICKERS/GARAGE	200	-	-	-	-	-	-	-	-	-	-	-	-	-	-	200	0%
CELL PHONES	1,500	-	-	35	-	-	35	57	132	35	35	45	45	258	418	1,082	17%
TOTAL OPERATING SERVICES	1,700	-	144	1,960	-	150	1,035	57	132	35	35	45	45	3,477	3,069	(3,069)	205%
TOTAL COSTS	633,169	18,897	17,341	44,329	57,793	71,254	80,293	16,316	27,908	33,243	27,016	56,347	79,597	334,132	529,767	101,702	53%



Maricopa County FY2021 WIOA Budget to Actuals

MARCH 18, 2021

WIOA FISCAL AGENT-NICOLE FORBES

FY21 WIOA Budget to Actual

Title 1 B Approved Budget \$18,661,610

- In FY21 at minimum \$14,714,015 must be spent

Service Provider(WDD) = \$18,028,442

- Expended YTD as of February 28, 2021
\$10,227,236

WDB Approved Budget= \$633,169

- Expended YTD as of February 28, 2021
\$334,132

WIOA Funding by Program Year

County FY2021					
	FY21 Allocation	FY21 Budget	YTD FY21 AS OF 02/28/2021	Balance Remaining	% Spent YTD
ADULT	11,314,756	10,734,480	6,007,308	4,727,172	56%
DISLOCATED WORKER	5,527,150	1,238,480	995,212	243,268	80%
RR	775,326	775,326	650,555	124,771	84%
YOUTH	6,786,853	5,913,324	2,908,294	3,005,030	49%
Total	24,404,085	18,661,610	10,561,369	8,100,241	57%

Fiscal Agent Updates

- **No Updates currently**



QUESTIONS?

Contact Information:
Nicole.Forbes@Maricopa.gov

THANK YOU FOR YOUR TIME.

Oct. 2020 -
Dec. 2020

2nd Quarter Report



Title 1B: Workforce Development Division

Quarterly Operations Report
Program Year 2020

ARIZONA @ WORK™
MARICOPA COUNTY
A proud partner of the [americanjobcenter](#) network

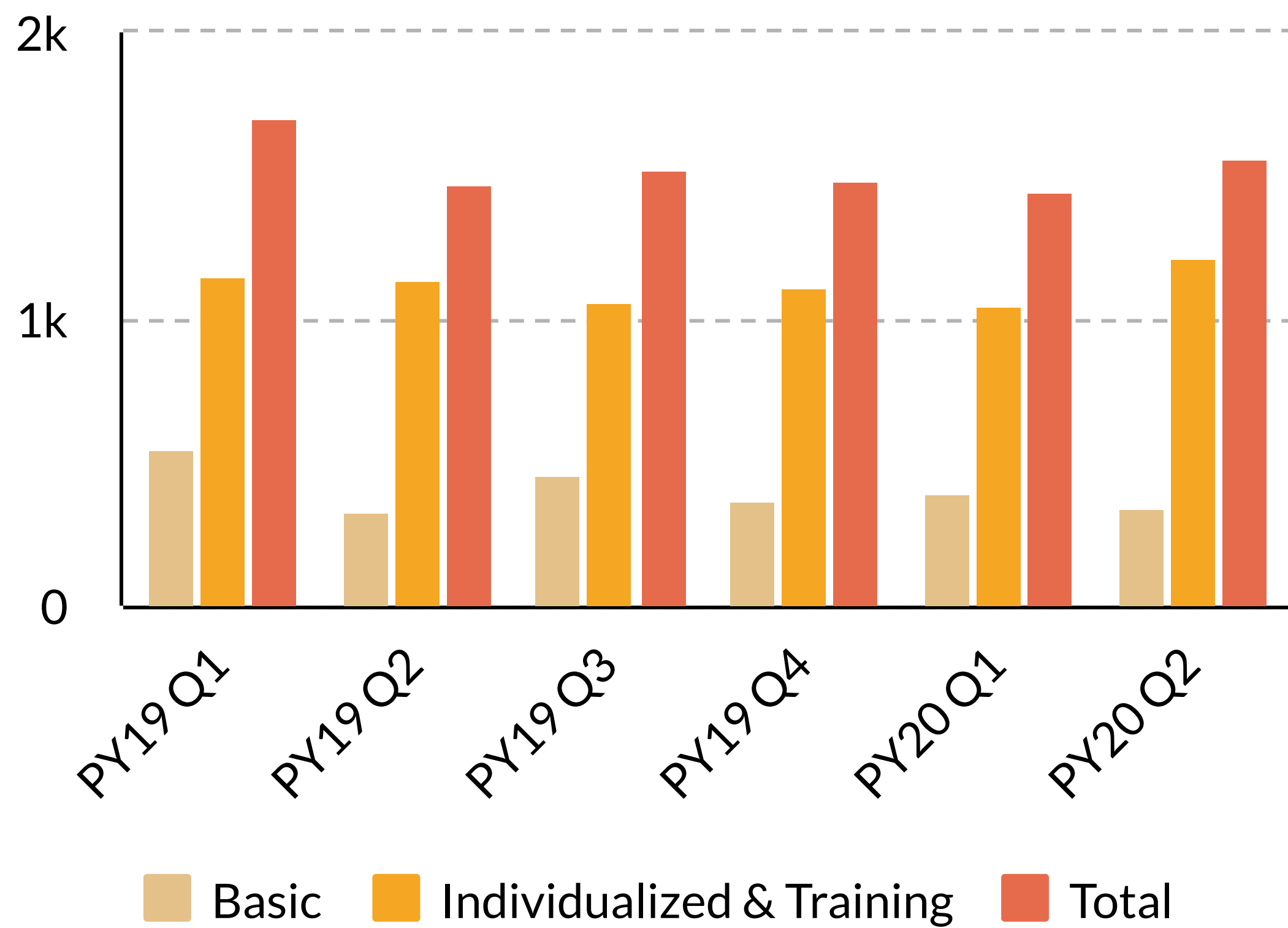


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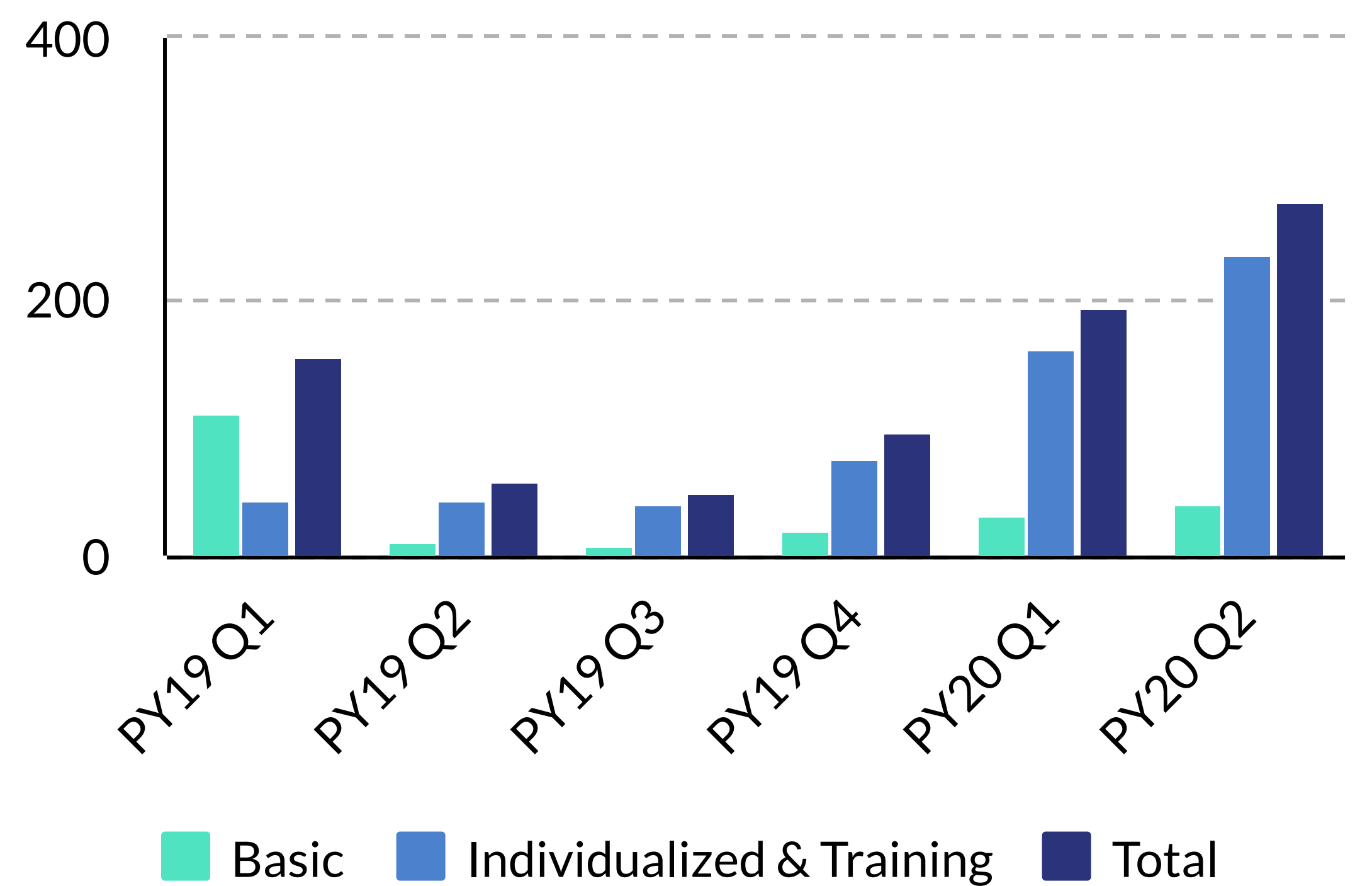
Quarterly Participation

In the 2nd Quarter, the Workforce Development Division served 2,332 participants throughout all three program areas. An average dollar amount of \$1,947.06 was spent per participant which is an increase from \$1,513.26 in Quarter 1.

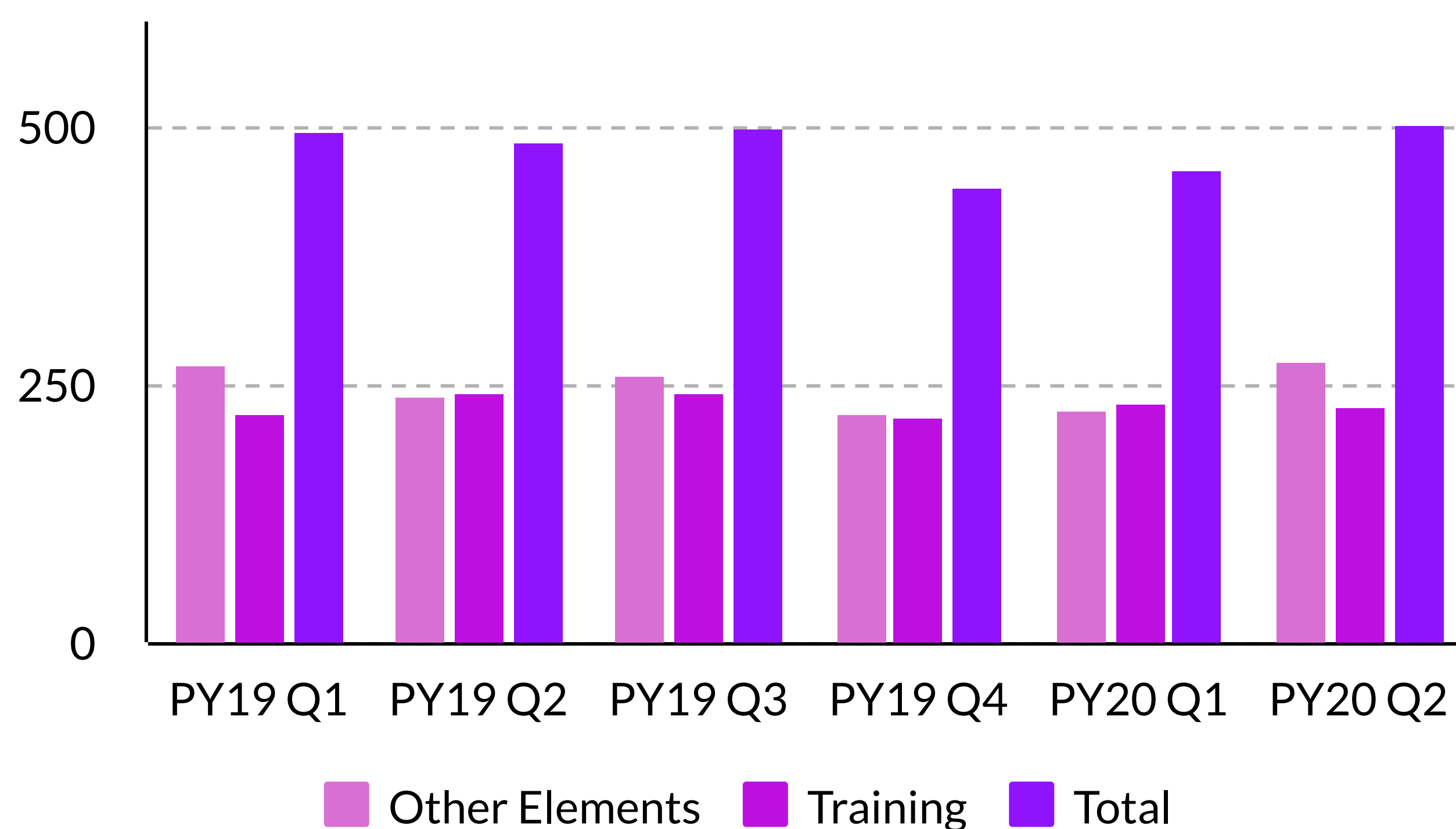
Adult Program Participants



Dislocated Worker Program Participants



Youth Program Participants



Highlights



\$1,947.06 spent per participant



Served 2,332 participants



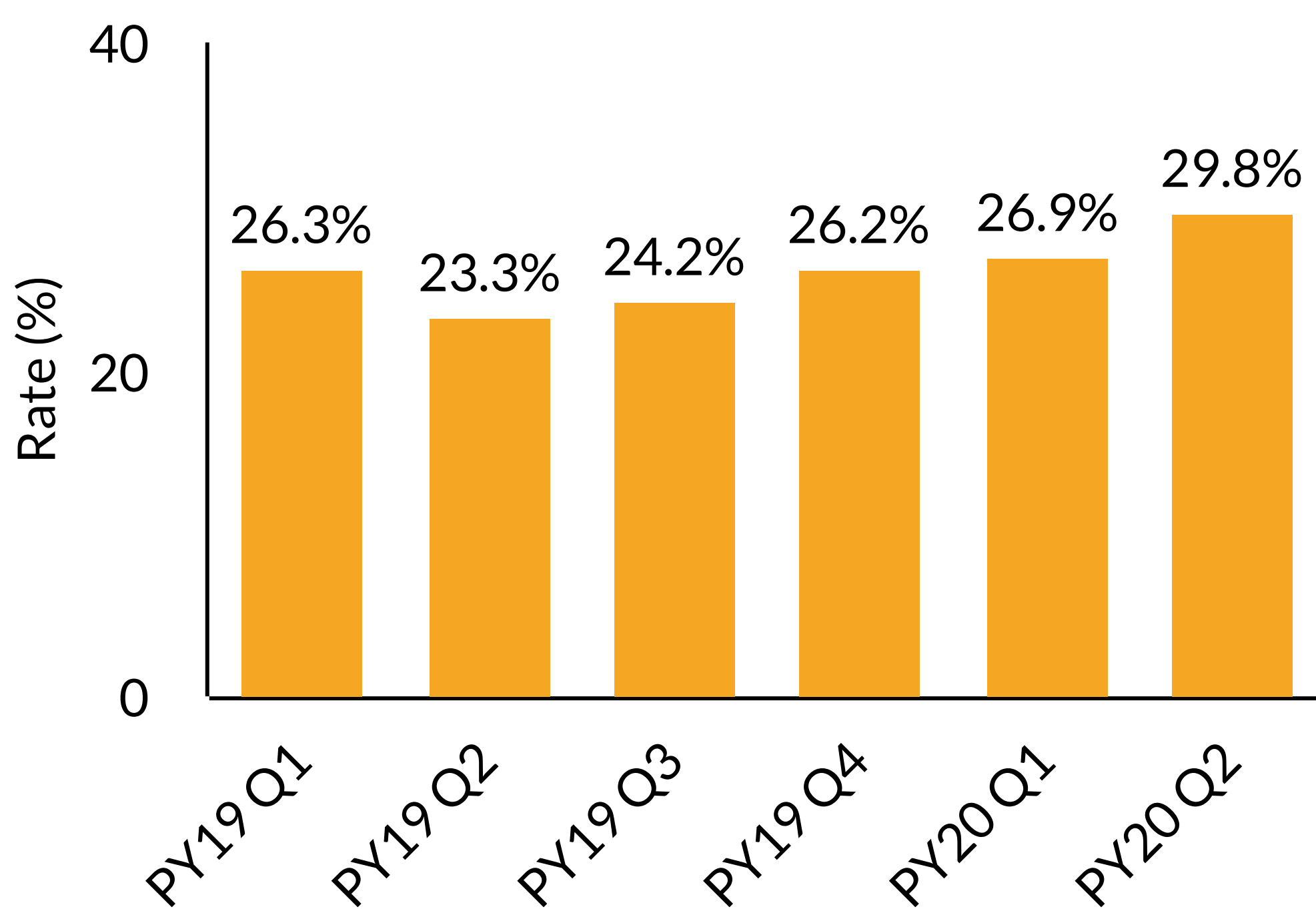
11.4% increase in participants served

Program Participation

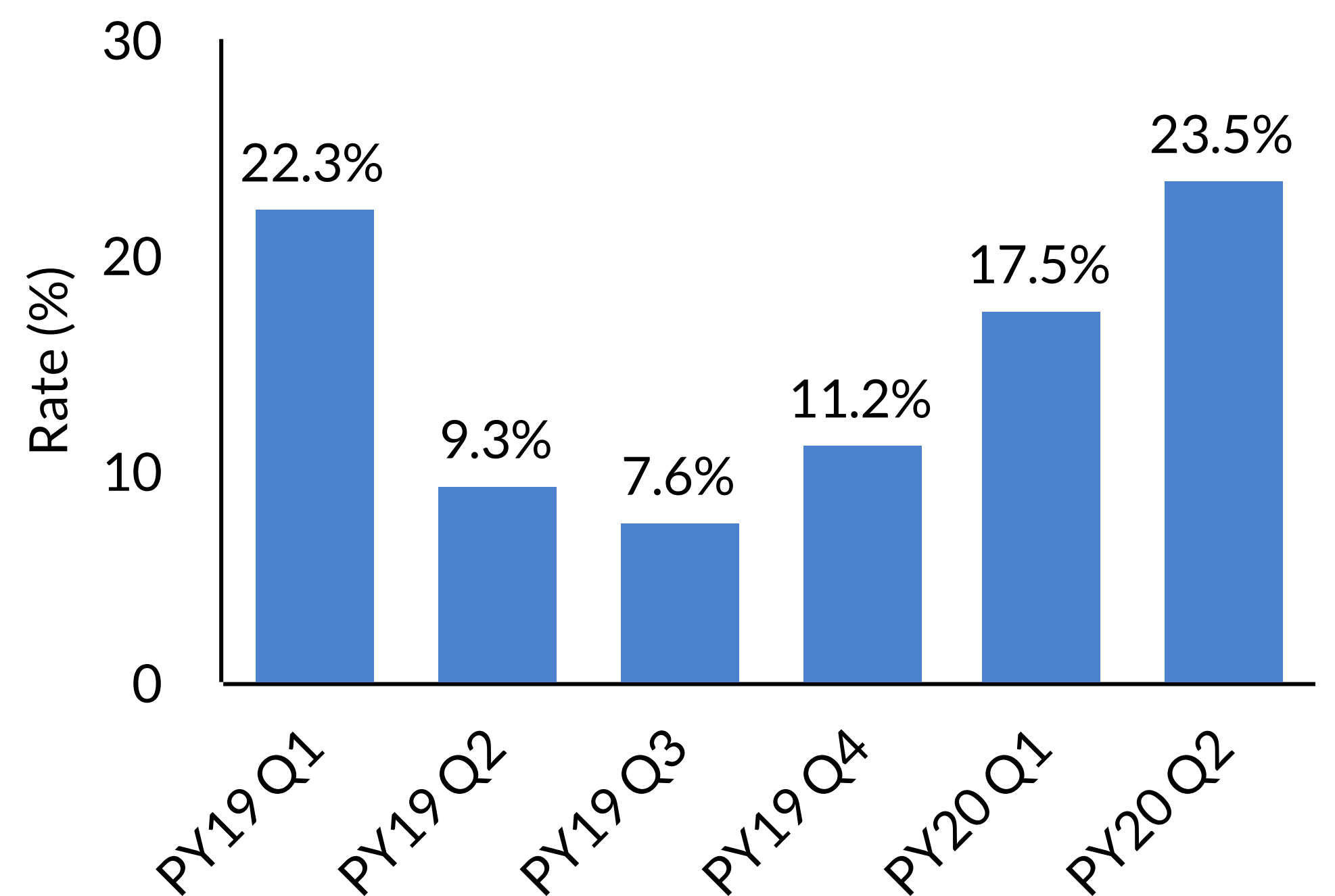
In the 2nd Quarter of PY20, the Maricopa County proportion of statewide participation was at its highest level across all three primary WIOA programs (Adult, Dislocated Worker, and Youth) since prior to PY19.

This is a reflection of increased staffing, targeted community outreach and adaptive program service delivery

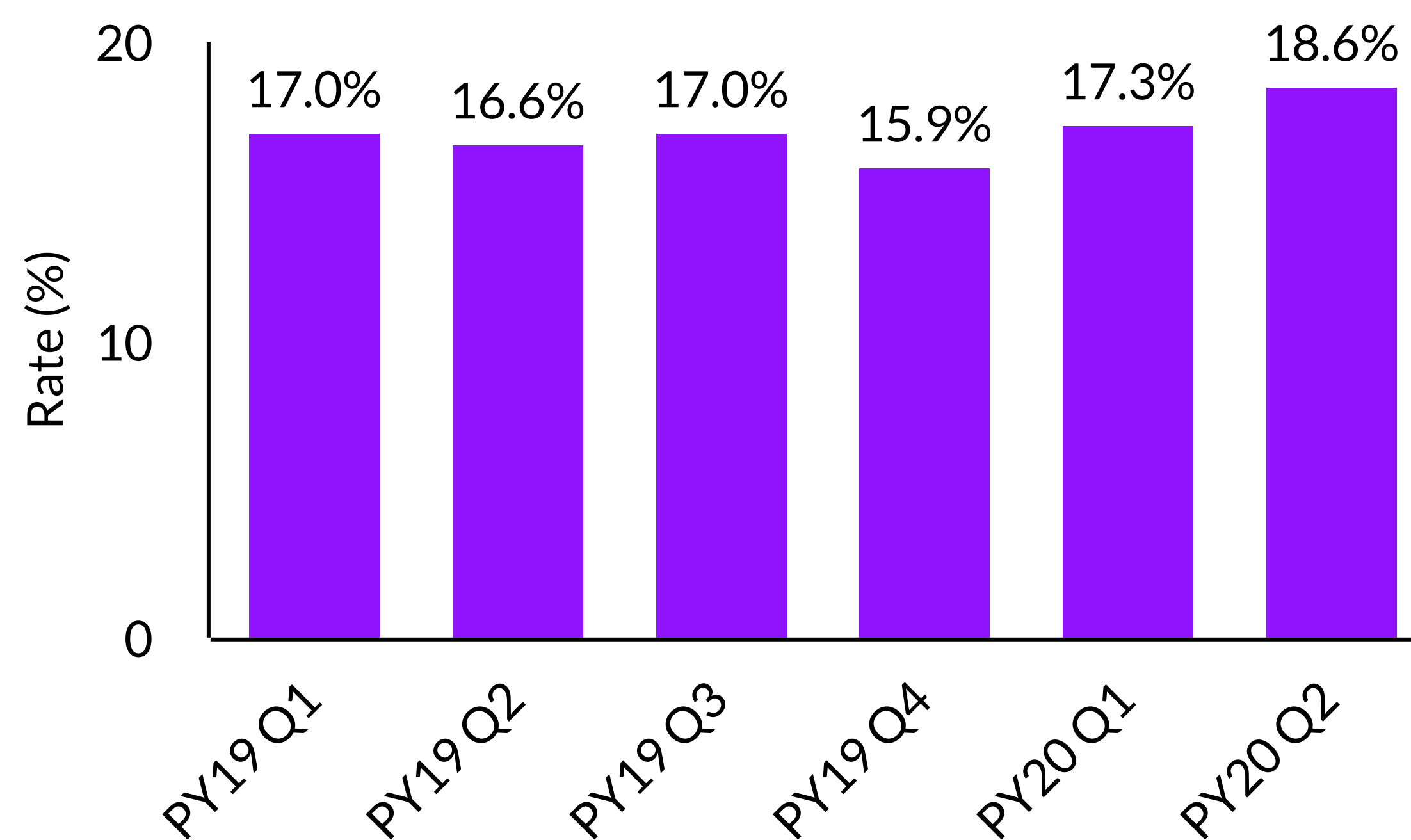
Adult Program



Dislocated Worker Program



Youth Program



Highlights



Proportion of statewide participation at highest level



Targeted Outreach

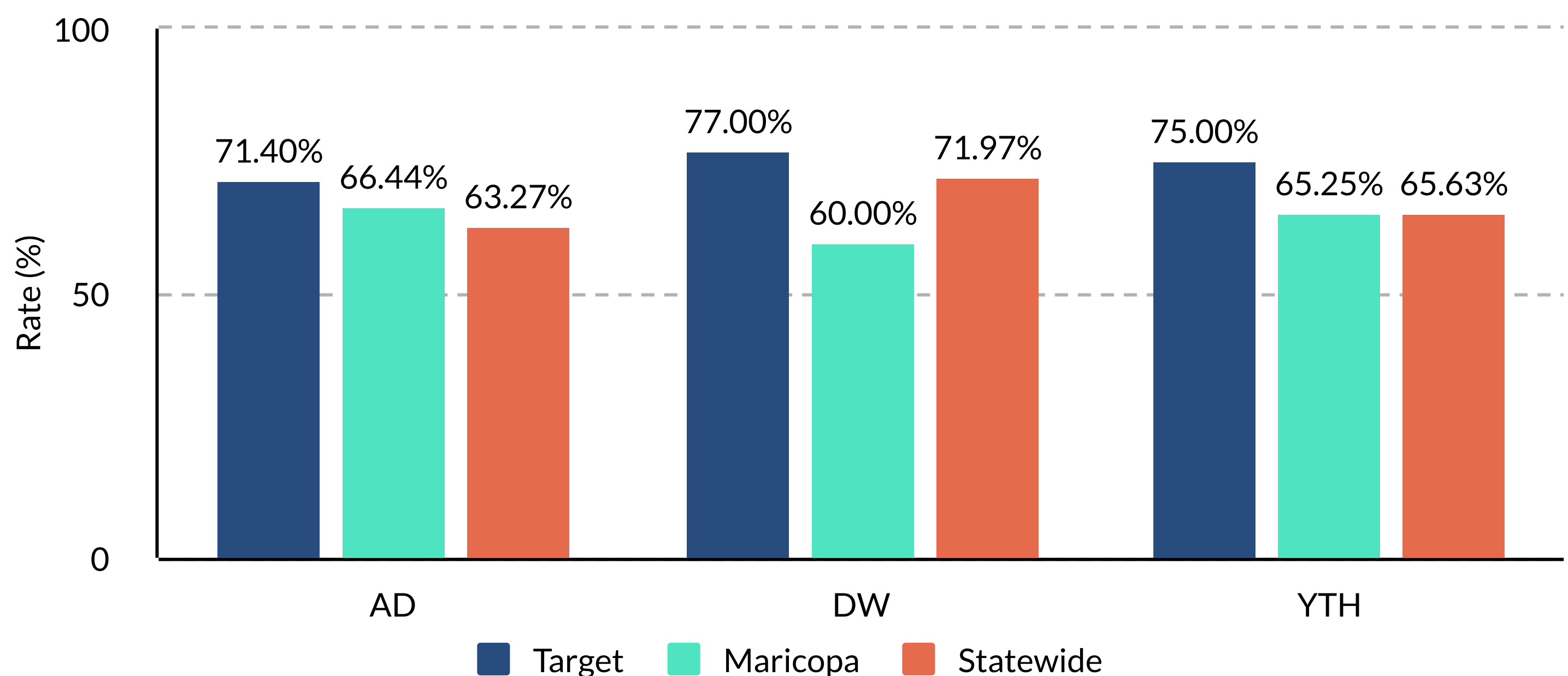


Adaptive Service Delivery

WIOA Performance

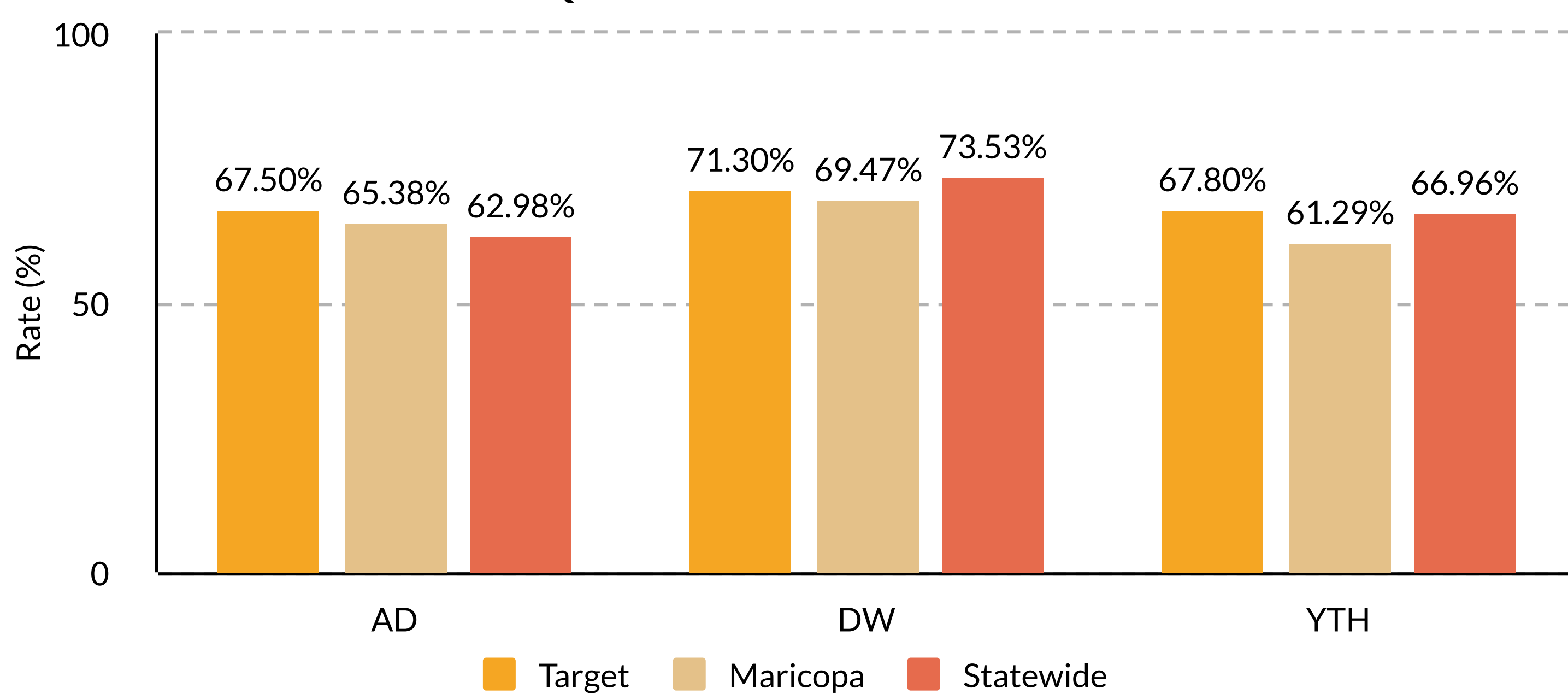
In the 2nd Quarter of PY20, Maricopa County exceeded the Statewide performance levels in 10 of the 15 WIOA Performance Indicators across the Adult, Dislocated Worker and Youth Programs.

2nd Quarter Placement Rate



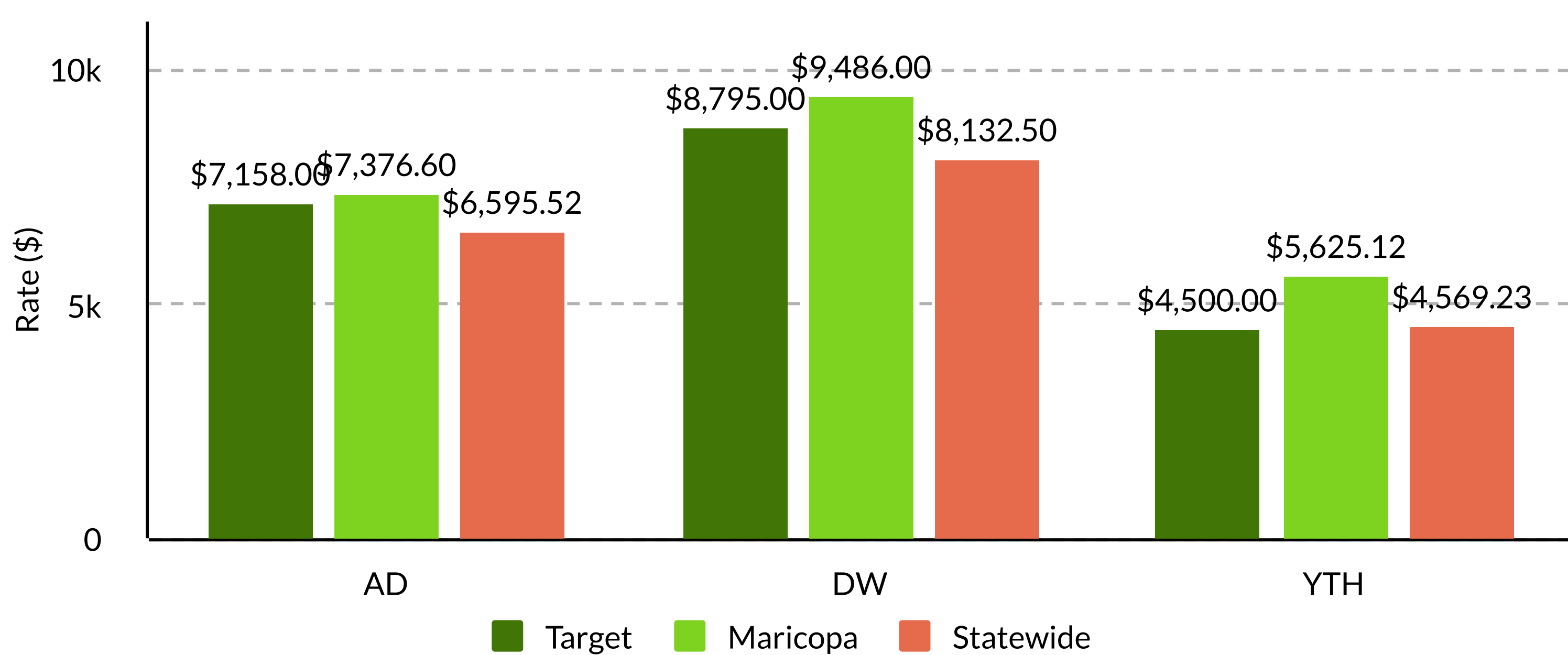
Employment Rate (2nd Quarter After Exit): The percentage of participants who are in unsubsidized employment (or education/training activities for Youth Program participants) during the second quarter after exit from the program

4th Quarter Placement Rate



Employment Rate (4th Quarter After Exit): The percentage of participants who are in unsubsidized employment (or education/training activities for Youth Program participants) during the fourth quarter after exit from the program

Median Earnings

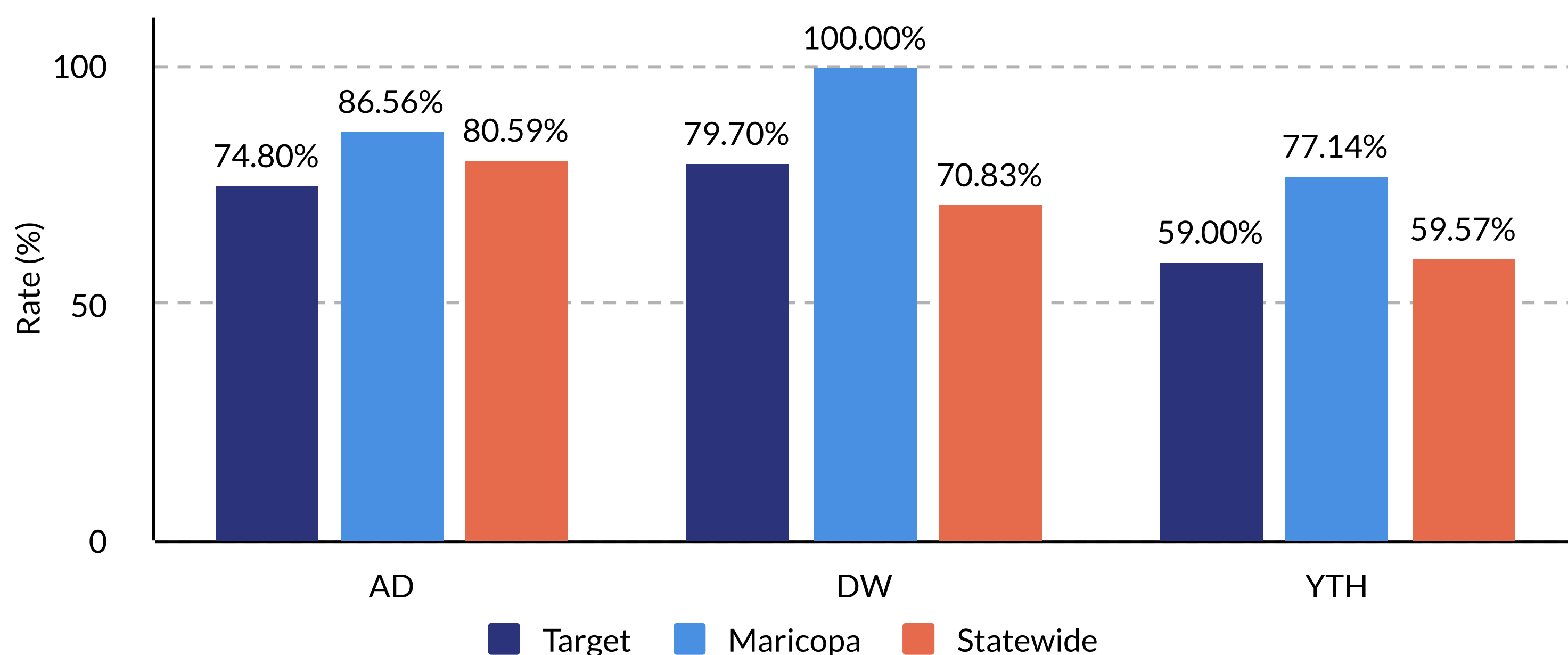


Median Earnings (2nd Quarter After Exit): The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.

WIOA Performance

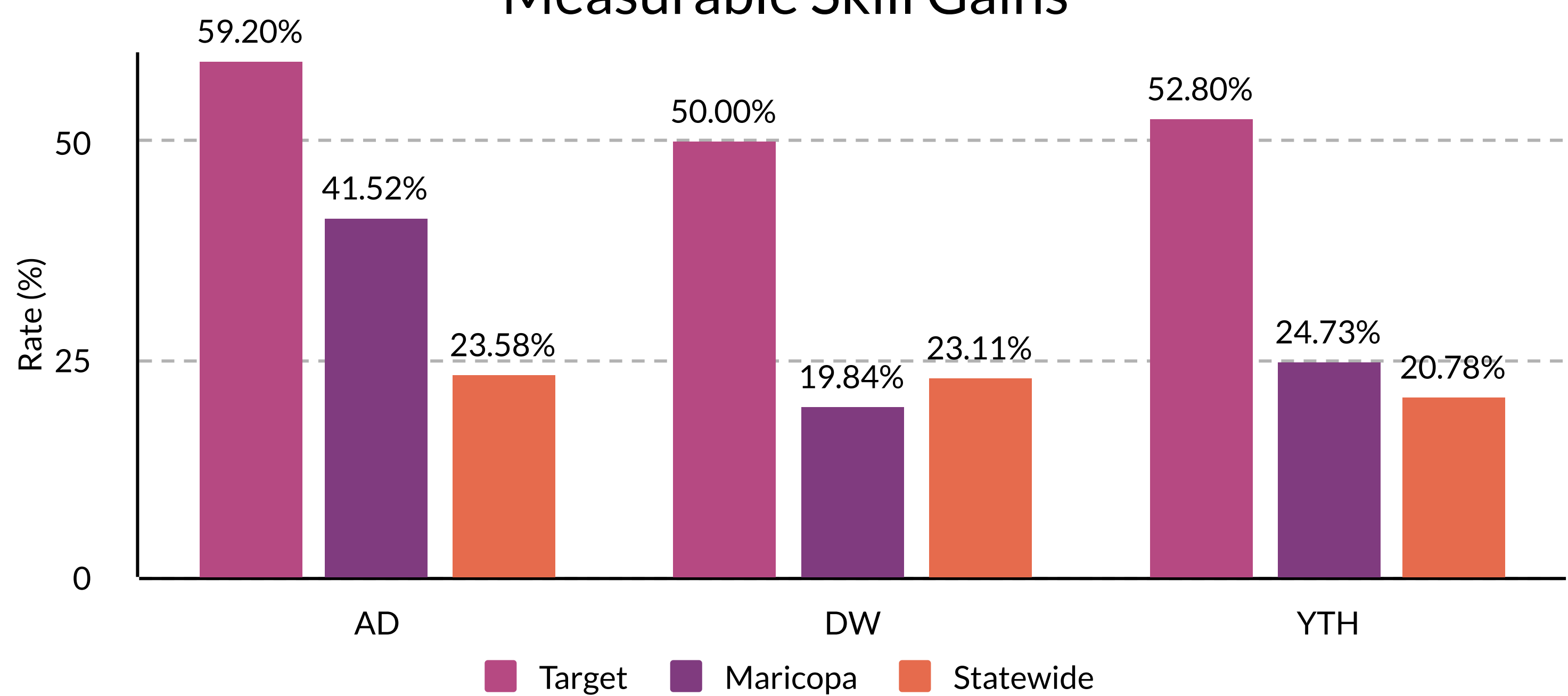
In the 2nd Quarter of PY20, Maricopa County exceeded the Statewide performance levels in 10 of the 15 WIOA Performance Indicators across the Adult, Dislocated Worker and Youth Programs.

Credential Attainment Rate



Credential Attainment: The percentage of those participants enrolled in an education or training program who attain a recognized postsecondary credential or a secondary school diploma/equivalent, during participation in or within one year after program exit.

Measurable Skill Gains



Measurable Skill Gains: The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or employment.

*Note: Measureable Skill Gains is a cumulative measure that has performance added to it throughout the year. As additional performance information comes in, this score will increase and the target should be met. Both Maricopa County and the State have expressed concern and are working diligently to increase performance in this area.

Highlights



Exceeding 10 Measures



\$7,495.90 Average Median Earnings



Increased Credential Attainment

Program Highlights

Special Initiatives

SMART Justice

- Work Experience (WEX) (Community Kitchen)
 - Servesafe manager certification introduced to help **increase** participant's employment opportunities.
 - **4** participants enrolled and participated in Community Kitchen with **\$11,637.55 funds expended**.
 - **3** successfully completed the program, received their ServeSafe managers certification, and are employed.
- Occupational Skills Training (OST)
 - Obligated **\$46,140** in approved funding for 12 participants
 - **12** participated in training related to the transportation industry.
- Returned to **Adult Probation** sites: Western Regional Center (WRC), Probation Services Center (PSC), and Garfield Service Center (GSC).

2Gen

- Co-enrolled **25** participants
- Approved **7** participants into WIOA eligible training programs.
 - Training programs included Class A CDL with additional endorsements, Dental Assisting, Welding 287 and Medical Office Manager.
- Obligated a total of **\$27,877** in training dollars.

SWFI

- Co-enrolled **11** participants and approved **3** participants for Occupational Skills Training. Trainings included Computer Networking Hardware and Software Support, IT Support Specialist with CompTIA A+ Certificate and Medical assisting with Phlebotomy.
- Obligated a total of **\$11,590** for Occupational Skills Training programs.

Youth

Outreach

- **376 Youth** connections via virtual and in person services.
- Connected with **53 youth serving organizations**.

Strategic Initiatives and Partnerships

Opportunities for Youth (OFY)

- Presented during the OFY Youth Transition Resource Fair. This was a free event designed for youth, providers, and caring adults to learn about transitioning from school to career or to an educational pathway.
- Completed the annual OFY Reengagement Center Quality Standards Assessment, which included a survey to our youth participants. Survey results reflected that **62%** of respondents were referred to us by family members or training providers.

Program Highlights

Business Services

ACRC

- 3 participants obtained Arizona Career Readiness Credential (ACRC)

Pipeline AZ

Business Services partnered with Pipeline AZ on two projects. In each project, there was an initial video conference employer spotlight, with all employers also registering their skill needs on Pipeline AZ.

Participating job seekers were directed to register with Pipeline AZ in order to match their skills with the skill-needs of the participating employers:

- West Valley IT Hiring Event, with additional partners WESTMARC and Brightworks Consulting
- City of Tempe Hiring Event, with additional partners City of Tempe and Career Connectors

Virtual Job Fairs and Events

8 virtual job fairs and events:

- Honeywell Hiring Event
- West Valley IT Employer Forum
- West Valley IT Hiring Event
- DREAM Virtual Job Fair
- Customer Service Job Fair
- City of Goodyear Job Fair
- City of Tempe Virtual Career Fair
- CyraCom Hiring Event

Contact Information

Matt Smith, Management Analyst
matthew.smith@maricopa.gov

Kennedy Riley, Management Analyst
kennedy.riley@maricopa.gov