About FutureWork Systems

- Since 1999 FutureWork Systems has focused on serving the performance management needs of the public workforce system

- **Business Intelligence** Web Application Services exclusively designed and developed for Workforce Development

- Currently serving 11 states and over 160 WDBs – 1/3 of nation's boards

Performance Matters Business Intelligence Application Services

- **Performance Matters** – Business Intelligence (BI) application service for <u>state and Workforce Development Board WIOA performance</u> tracking, reporting and analysis

- **Performance Matters National (PMn)** – BI application service for reporting and analysis of <u>national WIOA performance data</u>.

FutureWork SYSTEMS

A comprehensive application service...

- Business Intelligence (BI) Web application <u>service</u>

  - A Robust BI application...
    - *Unique secured Web app for your state/WDB -* Providing detailed insight into WIOA data for tracking, reporting and analytics
  - ...combined with technical assistance and support services
    - Performance Management resources
    - Ongoing comprehensive end-user support: phone, email, live chat
    - Topical Webinars and on-site, lab-based trainings
    - One-on-one on-demand web training
    - *Quarterly Performance Reviews -* a guided review and discussion based on quarterly results as reported on your Performance Matters WIOA site

FutureWork SYSTEMS

What's the data source?

- **Performance Matters** is fed *monthly* data from the state Case Management System – *PIRL data* + *Supplemental*
  - PMn fed national quarterly PIRL data available from USDOL
- Data is verified with FutureWorks' **PMVerify** validation service - providing validation reports and reconciliation worksheets back for client review/approval
- Once approved, FutureWorks processes it into the data warehouse and surfaces it into the client's Performance Matters Web app
- End users are notified via email when data is refreshed.
- **Performance Matters** provides a living, breathing view of current performance data across the Nation, State, WDB, Job Center, Provider.

FutureWork SYSTEMS

Why Performance Matters?

A dynamic application service to <u>inform decision-making</u>

- **Easily track, monitor, report and analyze WIOA performance**
  - *Custom metrics unique to state/WDB possible*

- **Explore Participant Activity and Outcomes**
  - Employment history of occupations and industries
  - Training and other services provided
  - Industry, occupation and earnings of placed participants

- **Analyze Outcomes for Program Improvement**
  - Understanding contributing factors & finding best outcomes

- **Evolve Policy from Performance Discoveries**

- **Single-click data access – self-service BI**
  - **Non-technical, user friendly interface accessible by all technical skill levels**

FutureWork SYSTEMS

Let's Explore