

**NOTICE AND AGENDA OF MEETING OF THE MARICOPA COUNTY WORKFORCE DEVELOPMENT BOARD  
PERFORMANCE EXCELLENCE WORKGROUP**

Pursuant to A.R.S. Section 38-431.02, notice is hereby given to the members of the **Maricopa County Workforce Development Board Performance Excellence Workgroup** and to the public, that the **Maricopa County Workforce Development Board Performance Excellence Workgroup** will hold a meeting open to the public:

**Wednesday, February 27, 2019 at 1:30 p.m.**

**Maricopa County Administration Building**

301 West Jefferson Ave, Phoenix, AZ 85003: 10th Floor DCM Conference Room

<https://bluejeans.com/546993469>

Phone: +1.888.240.2560 Conference ID: 546993469

The Agenda for the meeting is as follows:

*\*Indicates materials attached, please review/read prior to meeting.*

<b>1:30 p.m.</b>	<b>Call to Order</b> 1) Welcome and Introductions 2) Roll call	Workgroup Lead, Kelsie McClendon
<b>1:35 p.m.</b>	<b>Consent Agenda Approval</b> 1) *Minutes from November 27, 2018 2) Workgroup Appointments & Resignations: Pending Youth Committee Action-Resignation of Bruce Walls	Performance Excellence Workgroup
<b>1:40 p.m.</b>	<b>County Ombudsman Update: Employer Experience Assessment</b>	County Ombudsman, Lynne Hilliard
<b>1:55 p.m.</b>	<b>*Action Plans for WIOA Metrics Below Targets</b>	Workgroup Lead, Kelsie McClendon
<b>2:05 p.m.</b>	<b>Data Collection Process: Q2 and Q4 Employment Indicators</b>	Workforce Development Division Operations Staff
<b>2:20 p.m.</b>	<b>One-Stop Operator Update: Job Seeker Client Initiatives &amp; Metrics for Q1</b>	One Stop Operator, Chris Menapace
<b>2:35 p.m.</b>	<b>AMS Initiative Update</b>	Department of Economic Security, Marla Lazere
<b>2:50 p.m.</b>	<b>Assignments &amp; Next Steps Next Meeting Date &amp; Location</b>	Workgroup Lead, Kelsie McClendon

PUBLIC PARTICIPATION AND ACCESS: "The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body."

"Equal Opportunity Employer/Program." "Auxiliary aids and services are available upon request to individuals with disabilities." A sign language interpreter, alternative format materials, or infrared assistive listening devices will be made available within 72 hours' notice. Additional reasonable accommodations will be made available to the extent possible within the time frame of the request.

\*Agenda items may be taken out of order

**2:55 p.m. Call to the Public**

Workgroup Lead, Kelsie McClendon

**3:00 p.m. Adjourn**

Workgroup Lead, Kelsie McClendon

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