

**WORKFORCE ARIZONA COUNCIL
MEASURING EFFECTIVENESS COMMITTEE
MINUTES**

Friday, August 20, 2021

1:00 p.m.

Via Zoom: <https://azcommerce.zoom.us/j/91585077982>

Members Present

John Walters - Liberty Mutual

Jon Schmitt - Arizona State University

Members Absent

Alex Horvath - Tucson Medical Center

1. Call to Order - 1:00 p.m.

2. Welcome

3. Call to the Public - No public comments were received.

4. Technology Plan Development - Discussion

a. Arizona Workforce Information Technology Project Update

Greg Shelton, Sr. Director, Gartner, presented an update on the Workforce Systems Modernization Project explaining the progress that has been made in gathering data, defining values and requirements, and developing the conceptual format. He stated that they will be moving into the additional steps of soliciting and selecting vendors and delivering the report on the project.

b. Workforce Innovation Network (WIN) Grant Report

Melissa Wilson, MSS Business Transformation Advisory, provided an update on the One-Stop Delivery System Technology Needs Assessment which will be concluded soon. She reported some key preliminary findings which found that the Arizona Job Connection (AJC) meets basic needs, but not all key requirements which have been identified by stakeholders. She also mentioned that there needs to be an effective change management/implementation strategy for any new system that is chosen.

Committee members inquired about the input from outside users of the system to get the perspective of user friendly experience from those that interact with AJC. Melissa explained that they were unable to incorporate outside stakeholder input due to the timeline constraints but encouraged the Council to continue the work and identified this input gathering as a gap that can be filled through additional work on the project.

c. WIN Grant Continued Technical Assistance Opportunity

Ashley Wilhelm explained that the National Governors Association is offering an opportunity to utilize vendors to continue the work that was started by MSS within this Grant. Staff will be submitting a request to receive this continued technical assistance to fill the gaps identified by MSS due to the time constraints.

5. Implementation of State Plan Strategies - Discussion

a. State Plan Modifications

Ashley Wilhelm provided an update explaining that the Economic Analysis team at OEO will be providing an updated labor market and economic conditions report which will provide further guidance on any need to modify the State Plan Strategies identified as a focus for this Committee.

6. Employer Performance Measures Review - Discussion

The committee is responsible for developing performance measures and has been asked to review and provide updated measures that are targeted at tracking services to employers. The Committee set up a workgroup of individuals representing both the state and local business service representatives as well as a representative of the current IT System (AJC). The workgroup is proposing the following measures to be utilized in place of the current state measures:

1. Connecting With Employers - aggregated from various data sources with the objective of increasing service to employers
2. Individual Participant Training Completions - aggregated from various data sources with the objective of increasing the number of work-based learning opportunities
3. Participant Training Wages - calculated by comparing pre-training wages to Q2 and Q4 wages data with the objective of increasing wages through work-based learning programs

The committee recommended that these three measures be taken to the Executive Committee for consideration.

7. Adjournment - The meeting was adjourned at 1:49 p.m.