

**WORKFORCE ARIZONA COUNCIL – MEASURING EFFECTIVENESS
COMMITTEE MINUTES**

Wednesday, November 10, 2021

2:00 p.m.

Via Zoom: <https://azcommerce.zoom.us/j/94190137083>

Members Present

John Walters - Liberty Mutual

Jon Schmitt - Arizona State University

Audrey Bohanan - Adelante Healthcare

Sheryl Hart - AZ Department of Education - Adult Education Services

Members Absent

Alex Horvath - Tucson Medical Center

1. Call to Order

The meeting was called to order at 2:00 p.m.

2. Welcome

Committee Chair, John Walters, welcomed everyone to the meeting and pointed out that there are two new Committee members joining this quarter; Audrey Bohanan and Sheryl Hart.

3. Call to the Public

There were no public comments received.

4. Measuring Effectiveness Committee August 20, 2021 Meeting Minutes - Vote

Jon Schmitt moved to approve the minutes of the August 20th meeting. Audrey Bohanan seconded the motion; the motion was adopted unanimously.

5. Implementation of State Plan Strategies - Discussion

Ashley Wilhelm reviewed the State Plan strategies and reminded the committee members of this committee's priorities this year. No additional implementation efforts were suggested.

6. Workforce Arizona Council Work Plan - Discussion

Ashley explained that the council is currently engaged in procurement of a consultant by the end of 2021 to address some of the Council priorities.

7. Technology Plan Development - Discussion

a. Arizona Workforce Information Technology Project Update

Greg Shelton, Sr. Director, Gartner, presented an update on the Workforce Systems Modernization Project explaining the progress that has been made in gathering data, defining values and requirements, and developing the conceptual format. He stated that they will be moving into the additional steps of soliciting and selecting vendors and delivering the report on the project.

8. Employer Performance Measures Review - Discussion and Possible Action

John Walters reviewed the draft performance indicators that measure the services that are being provided to employers by ARIZONA@WORK. He invited Mark Gaspers, Chair of the Quality Workforce Committee to provide an update on his Committee's review of the proposed measures. Mark Gaspers indicated that the Committee discussed the proposed measures and provided some areas for the Committee to consider when identifying what should be measured specific to employer services.

9. Annual Reports

a. U.S. Department of Labor Performance Report

b. Council Report on Workforce Performance

Ashley Wilhelm, provided updates on the progress of the two annual reports that are produced providing data to state and federal leadership. Both of these reports are due on December 1st. The report that is submitted to the U.S. Department of Labor consists of data from Title I and Title III under WIOA. The annual report that the Council produces for the Governor and State Legislature contains the all four titles of WIOA as well as data from the Community College districts. Ashley reviewed the additional pages that will be added to the statewide report that include a revamped community college section to align with the layout created for the report as well as a new page that will provide a summary of workforce response to COVID-19.

10. Adjournment

The meeting was adjourned at 2:50 p.m.