



PINAL COUNTY

FAQs about Unemployment Insurance

1. Can you assist me with filing for Unemployment Insurance (UI) or answer questions about my existing claim?

Yes. You can file for UI claim using the following methods:

- a. Visit www.azui.gov
- b. Call 877-600-2722
- c. Visit the ARIZONA@WORK Pinal County Business and Career Center in Casa Grande where we have computers that can be used to file your UI. If you visit the Business and Center, make sure you bring:
 - Valid photo ID with your current address
 - Current utility bill if address is different than that one your photo ID
 - Social Security card

We can also assist in general questions about your existing claim.

2. I have filed an Unemployment Insurance claim, but I am not receiving my payments. Can you help me?

For information regarding your payments, please call (877)-600-2722 or visit www.azui.gov.

3. English is not my first language, how can I file my UI claim?

At azui.gov, you can select from a limited number of non-English languages to file your Unemployment Insurance claim.

To file claims in languages other than English by phone, call (602) 542-4791. At our ARIZONA@WORK Pinal County Business and Career Center, we also offer Language Line, which can assist you in filing your claim in the language you are most comfortable with.

