

**WORKFORCE ARIZONA COUNCIL  
MEASURING EFFECTIVENESS COMMITTEE**

**MINUTES**

Thursday, February 03, 2022

1:00 p.m.

Via Zoom: <https://azcommerce.zoom.us/j/99356214577>

**Members Present**

John Walters - Liberty Mutual

Audrey Bohanan - Adelante Healthcare

Sheryl Hart - AZ Department of Education - Adult Education Services

**Members Absent**

Jon Schmitt - Arizona State University

**1. Call to Order - 1:02 p.m.**

**2. Welcome**

Committee Chair John Walters welcomed everyone and reviewed the agenda

**3. Call to the Public**

Gabe Loyola called attention to the agenda items regarding workforce Title I and proposed that they should include Title II, III, and IV.

Joel Millman, of Pinal County ARIZONA@WORK, added concerns on negotiating Wagner-Peyser.

John Walters replied that their messages were heard.

**4. Measuring Effectiveness Committee November 10, 2021 Meeting Minutes - Vote**

Sheryl Hart moved to approve the minutes. Audrey Bohanan seconded the motion. The motion passed unanimously.

**5. Implementation of State Plan Strategies - Discussion**

John reviewed the strategies and the emphasis for this committee.

Rachael Tashbook also reviewed them and reminded the members that the modifications up for vote at the council meeting reflect current labor market data.

**6. Technology Plan Development - Discussion**

**a. Arizona Workforce Information Technology Project Update**

Greg Shelton, Senior Director of Gartner, provided an update on the progress of the project. He clarified that it includes Titles I, II, and III, but the Title IV is included in another project. He reported that the project is in the developing requirements stage, and that Unemployment Insurance is currently in a Request For Proposal (RFP) process. John offered any help from this committee, and Greg responded that it was not needed at this time. Sheryl Hart asked regarding Title II, and Greg responded that the draft requirements envision a coordination of all three titles. He then provided an overview of the next steps.

**7. Title I PY2020 Performance Assessment Update**

Nancy Meeden, WIOA Title I Policy Manager at the Department of Economic Security (DES), reviewed the Workforce Innovation and Opportunity Act (WIOA) law. Program Year 2021 (PY21) was the first year of assessment of performance under WIOA. At this juncture, only limited assessments are being conducted, which include only Titles I and III. Other titles will be included in later years. Our state results were scores between 88% and 107% for the eight categories. Two out of the eight were “Exceeding Expectations” and the other six “Met Expectations”. The state would only be sanctioned if scoring below 50%. In the next steps, Title I will be assessed for local workforce development boards, though that data is not yet available. John Walters commented that we have reason to celebrate. Sheryl Hart asked for clarification as to why the targets change in the assessment process, and Nancy responded that the statistical adjustment was expected to address the effects of COVID-19. She also mentioned that she is not sure why the data from the U.S. Department of Labor has been delayed.

**8. Employer Performance Measures Review - Discussion and Possible Action**

John summarized the measures addressing job openings, business clients, and site visits, including that items #1 and #2 have been given general acceptance. Kelly Hart, Employment Engagement Administrator at DES, spoke up to confirm that #1 and #2 are on track. John opened discussion for items #3 and #4. Sheryl discussed the disadvantaged populations. Audrey Bohanan asked about the potential impact. Sheryl stated the #4 better reflects potential and that we are already tracking wages (#2). Kelly Hart stated that #2, #3 and #4 are anchored to work-based learning and it was her opinion that #4 was better. Rob Stenson, ARIZONA@WORK-City of Phoenix Business Services Representatives Manager, reinforced that we are already tracking #2.

John asked for a motion. Audrey Bohanan moved that the committee recommend Items #1, #2, and #4 to the Executive Committee. Sheryl seconded the motion. The motion passed unanimously.

**9. Adjournment - 1:52 p.m.**

*Pursuant to A.R.S. § 38-431.02, notice is hereby given to members of the Workforce Arizona Council Measuring Effectiveness Committee and to the general public that the Committee will hold an electronic meeting, on **Thursday, February 03, 2022 at 1:00 p.m.** via zoom.*

*Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by calling (602) 364-0430. Requests should be made as early as possible to allow time to arrange the accommodation.*

*A copy of the material provided to Committee members (with the exception of material relating to possible executive sessions) is available for public inspection by contacting [workforce.council@oeo.az.gov](mailto:workforce.council@oeo.az.gov).*

*Under A.R.S. § 38-431.03(A)(3), the Committee may vote to go into executive session, which will not be open to the public, for the purpose of obtaining legal advice on any item on the agenda.*

*At its discretion, the Committee may consider and act upon any agenda item out of order. Members of the Committee may appear by telephone.*