



WORKFORCE ARIZONA COUNCIL MEETING MINUTES

Thursday, November 17, 2016
Arizona@Work – Maricopa County
1840 N 95th Avenue, Ste 160, Phoenix, AZ 85037

I. Call to Order

- The meeting was called to order at 1:35 p.m.

II. Roll Call

Members Present

Susan Anable, *Cox Communications*
Steve Chucri, *Maricopa County Board of Supervisor*
Dawn Grove, *Karsten Manufacturing*
Tim Jeffries, *Arizona Department of Economic Security*
Stephen Macias, *Pivot Manufacturing*
David Martin, *Arizona Association of General Contractors*
Cecilia Mata, *AllSource Global Management*
Robert Trenchel, *Yuma Regional Medical Center*
Thomas Winkel, *Arizona Coalition for Military Families*

Members Present via Phone

Dominic Escamilla, *Country Financial*
Stephen Gilman, *United Goodyear Firefighters Association*
Glenn Hamer, *Arizona Chamber of Commerce*
Sheryl Hart, *Arizona Department of Education*
Lawrence Lucero, *Tucson Electric Power*
Bill Terry, *IBM*
Steven Thompson, *Uber Phoenix*
Doug Yonko, *Hensley Beverage Company*

Members Absent

Dennis Anthony, *Arizona Apprenticeship Advisory Committee*
Governor Doug Ducey, *State of Arizona*
Todd Graver, *Freeport McMoRan*
William (Jim) Lane, *City of Scottsdale*
Representative Vince Leach, *Arizona State House of Representatives*
Thomas Longstreth, *Ventana Medical Systems*
Edward Oxford, *Banner Health*
Ellen Poole, *USAA*
Farrell Quinlan, *National Federation of Independent Business*
Senator Kimberly Yee, *Arizona State Senate*

III. Welcome

- Maricopa County Supervisor Steve Chucuri welcomed the Workforce Arizona Council to the Arizona@Work - Maricopa County facility. He expressed his gratitude to the Director and 65+ employees at Arizona@Work for the level of services and initiatives offered through the facility to the residents of Maricopa County.

IV. Introductions

- No new members to introduce at this time. Council Member Martin asked if there were vacancies on the Council. Chair Grove indicated yes and will forward the link of how interested individuals can apply.

V. Chairman's Report

- Chair Grove welcomed everyone and complimented the way in which Arizona's various agencies, businesses and local areas are working together, listening to each other and collaborating.
- Chair Grove also noted room for improvement. She read a paragraph from the Arizona Chamber of Commerce and Industry's legislative agenda regarding the need to address current workforce shortages and revamp workforce development expenditures to align with jobs local employers need filled. Chair Grove indicated that one of her goals for the Council is that the Arizona workforce system will do such a great job responding to the needs of the employers and wisely investing resources in preparing a quality workforce that workforce shortages will be addressed and the Arizona Chamber will determine this legislative agenda item fulfilled.
- Chair Grove also spoke about her recent visit to a West-MEC campus and how impressed she was with the hands-on CTE avionics training provided in that public school district, which program reports providing 100% placement for graduates seeking work. This also helps meet an urgent need in Arizona's aerospace and defense industry.

VI. Co- Chairman's Report

- Co-Chair Jeffries also welcomed everyone and thanked the Council for volunteering their time, expertise and networks serving the public good of the state. He stated that with the new WIOA regulations, there is still work to be done and he is looking forward to continuing to collaborate with the local areas, Board of Supervisors and others, coming together and supporting this statewide venture.

VII. Manager's Report

- Manager Jahntz thanked the staff at Arizona@Work – Maricopa County for hosting the Council.
- Manager Jahntz expressed her gratitude to the Council for this last year and is looking forward to the next year where the Council will have an opportunity to be more strategic in their work and less focused on policy and setting up the system as a result of the new WIOA regulations.
- Manager Jahntz reported that she has had a number of statewide organizations that are doing some very innovative workforce programs reach out to her and wanting to get the Council involved. In this coming year, she will be inviting them to present at the Council meetings to share their programs.

VIII. Call to the Public

- No public comment was offered.

IX. Discussion & Possible Action

A. Vote to Approve Meeting Minutes – August 18, 2016

- A motion to approve the August 18, 2016 Council Meeting minutes was made by Steve Chucri and seconded by Robert Trenchel.
- Minutes from the August 18, 2016 Council meeting were approved.

B. Presentation: Arizona Association of Workforce Developers Update

- John Morales, Yuma Private Industry Council, expressed the Association's appreciation for a presentation by Molly Bright from DES.
- Mr. Morales reported that the local areas are now being included in the weekly huddles.
- Mr. Morales reported that the local areas are looking forward to the upcoming workgroup meeting on December 1 to further discuss the One Stop Operator proposed policy changes.
- Mr. Morales reported that the Association discussed the status of the local area plans, memorandum of understandings and the recertification process.
- Chair Grove, on behalf of the Workforce Arizona Council, then presented Mr. Morales a plaque in recognition of his 28 years of dedication and service to the Arizona workforce system.

C. Presentation: Department of Economic Security Update

- Michael Wisehart, Deputy Director, Department of Employment and Rehabilitation Services, introduced himself, highlighted the "Lean" principles in DERS and outlined the Value Stream Mapping plan.

D. Committee Reports

1. State Plan Task Force

- a. State Plan Revisions:** Chair Grove reported the State Plan Task Force met, reviewed the DOL delineated deficiencies, and has made a number of changes accordingly. Kelsey briefly walked the Council through the changes.

(1) Vote to approve the State Plan Revisions

- A motion to approve the State Plan Revisions was made by Robert Trenchel and seconded by Tim Jeffries.
- The State Plan Revisions were approved.

2. Strategic Communications and Partnerships

a. Draft Communications Plan.

- Committee Chair Celicia Mata reported that Ed Oxford has joined the Committee and will be serving as Co-Chair.
- Ms. Mata then provided an overview of the Communications Plan, its objective, key strategies and next steps.

b. Discussion: Team of Communicators.

- Chair Grove thanked Committee Chair Cecilia Mata for her great work on the plan. Chair Grove then stressed the importance of communication and asked if any Council members would be interested in serving as one of the core communication leaders to work with the Committee as they draft the training and implement the outreach to local areas. The following Council members previously or currently indicated interest:
 - Ed Oxford
 - Doug Yonko
 - David Martin
 - Thomas Winkel
 - Dawn Grove
 - Cecilia Mata

3. Measuring Effectiveness

- Committee Chair Bill Terry reported that the Committee had a very productive meeting and are working on a Dashboard concept which should be ready to present to Council at the February 2017 meeting.

a. Council's Annual Report

- Kelsey provided a brief overview of the Council's Annual Report.

(1) Vote to approve the Council's Annual Report

- A motion to approve the Council's Annual Report was made by Steve Thompson and seconded by Susan Anable.
- The Council's Annual Report was approved.

b. Selection of performance measures for employer services

- Committee Chair Terry reported that the Committee discussed in detail each of the three proposed employer measures that WIOA is requesting each State to consider and then to select two of the three to measure over the next two years. The Committee is recommending the Council approve Option 1 and Option 2 as the two employer measures to be used as requested by WIOA (in addition to Arizona's previously identified employer measures listed in the State Plan).

(1) Vote to approve selection of employer performance measures

- A motion to approve Option 1 and Option 2 as the two employer measures to be used as requested by WIOA was made by Stephen Macias and seconded by Cecilia Mata.
- The motion was approved.

4. Performance Excellence

a. Local Board Certifications

- Committee Chair Thomas Winkel provided an update of the Local Board Certifications process and indicated that the Committee recommends the

Workforce Arizona Council certify all the Local Boards conditional that within one year from the initial certification, all Boards achieve compliance.

(1) Vote to certify Local Boards

- A motion to approve the Local Board Certifications was made by Tim Jeffries and seconded by David Martin.
- The motion was approved to certify all of the Local Boards.

5. Quality Workforce

- No report. The Committee has set December 7 for the next meeting.

E. 2017 WAC Meeting Schedule

1. Thursday, February 16, 2017, 1:00 – 3:00 p.m. - Arizona Chamber of Commerce
2. Thursday, June 1, 2017, 1:00 – 3:00 p.m. - Arizona State Capitol
3. Thursday, August 24, 2017, 1:00 – 3:00 p.m. - Arizona State Capitol
4. Thursday, November 30, 2017, 1:00 – 3:00 p.m. - Arizona State Capitol

F. Council Member Remarks – No remarks

X. Adjournment

- A motion to adjourn the meeting was made by Tim Jeffries and seconded by Thomas Winkel.
- The meeting adjourned at 3:07 p.m.